

Subject: Important Update: Dayplay Department Closing

Dear Valued Client,

We are writing to inform you of an important change at Petsburgh Pet Care. After careful evaluation, we have made the difficult decision to close our Dayplay department, effective **December 20, 2024**. This decision was not made lightly, but due to low participation and ongoing financial challenges with the department, it is no longer feasible to continue offering dayplay services.

We understand that this may be disappointing for many of you, as we know how much you and your pets have enjoyed the opportunity for socialization and play through this program. We share in that regret, as it has been a joy to provide this service over the years.

While dayplay will be ending, we are pleased to continue offering group play sessions and our TLC program for dogs boarding with us. These options will still provide opportunities for your pets to engage with others and receive individualized attention during their stay.

For clients who have purchased discounted dayplay packages, you will have until **December 20, 2024** to use any remaining sessions. Alternatively, if you are unable to use the remaining sessions, you may request a refund for unused days. Refund requests must be submitted no later than **March 1, 2025**.

If you have any questions or need assistance with refunds, please feel free to contact us at **765-423-5500** or via email at taylorpetsburgh@gmail.com. We appreciate your understanding and continued trust in us to care for your pets.

Thank you for your support, and we look forward to continuing to serve you through our other services.

Sincerely,

Tom Shutes, DVM
Veterinarian/Owner

Taylor Teel
Dayplay Manager

Petsburgh Pet Care
2506 Schuyler Ave.
Lafayette, IN 47905
765-423-5500